





KEYNOTE SPEAKER



Roger Bootle Economist & Author

SPEAKERS



Mark Steward
Incoming Head of
Enforcement,
Financial Conduct Authority



Jacqueline Barrett Group Risk & Compliance Director, Vodafone



Cees Klumper Chief Risk Officer, The Global Fund



Michaela Ahlberg Chief Ethics & Compliance Officer, TeliaSonera



Dr. Bertrand Hassani Group Head of AAA Risk Methodology, Banco Santander



Rob Halstead Head of Risk Management, Cross Rail



Erica Wikman Chief Compliance & Ethics Officer, Volvo Cars



Peyman Mestchian Managing Partner, Chartis Research

STELLAR SPEAKER LINEUP

Alan Rodgers

Ovum Senior Analyst

Alistair Craig

Head of Internal Audit, Morgan Sindall plc

Amie Robinson

Zurich Financial Services, Standards & Assurance Consultant

Cees Klumper

Chief Risk Officer, The Global Fund

Dr. Bertrand Hassani

Group Head Of AAA Risk Methodology, Banco Santander

Erica Wikman

Chief Compliance & Ethics Officer, Volvo Cars

Jacqueline Barrett

Group Risk & Compliance Director Vodafone

Lee Bradley

Thomas Cook Group PLC Director of Enterprise Risk and Audit

Mark Steward

Incoming Head of Enforcement, Financial Conduct Authority

Michaela Ahlberg

Chief Ethics & Compliance Officer, TeliaSonera

Michael Rasmussen

Chief GRC Pundit, GRC 20/20 Research

Peyman Mestchian

Managing Partner, Chartis

Rob Halstead

Head of Risk Management, Cross Rail

Rory Conway

Head of Compliance, Metlife Western & Central Europe

Umar Zaman

Chief Administrative Officer, AXA Investment ManagersServices Inc

WHO SHOULD ATTEND

- **Solution** Board Members and CEOs
- **♂** CROs, CCOs, CAEs, General Council
- **♂** CIOs, CSOs, CISOs
- ✓ VPs, Directors, and Managers of:
 - Risk Management & Assurance
 - Compliance & Ethics
 - Internal Audit
 - SOX, Internal Controls, & Finance
 - IT Security & Governance
 - Regulatory Affairs
 - Policy & Legal

- Quality Management
- Supply Chain & Procurement
- Human Resources & Training
- Manufacturing & Operations
- Environment, Health, & Safety
- Corporate Social Responsibility
- Enterprise IT Architecture



Day 1: Tuesday, November 10, 2015

7:30 - 8:30 am	Registration & Welcome Coffee			
8:30 – 8:45 am	Opening Remarks Shellye Archambeau, Chief Executive Officer, MetricStream			
8:45 – 9:15 am	Opening Keynote Roger Bootle, Renowned Economist and Author			
9:15 – 9:45 am	Mastermind Interview Roger Bootle, Renowned Economist Gaurav Kapoor, Chief Operating Offi			
9:45 – 10:30 am	Executive Panel Discussion: Maximize business performance through GRC journey David Herbinet, Global Head of Audit, Mazars Bruce Mann, Finance Director, UK Cabinet Office Rui Vincente, Founding Partner, Dixtior Moderator: Shellye Archambeau, Chief Executive Officer, MetricStream			
10:30 – 11:00 am	Networking Break Partner Theatre- Virtusa			
		Concurrent Se	essions	
	Business Track – 1 Westbourne Suite 3 & 4	Business Track – 2 Beech Suite 1 & 2	Technology Track Beech Suite 3	Technology and App Showcase Oak Room 1 & 2
11:00 – 11:40 am	Analyst Presentation The agile organisation: GRC in context of regulatory change Micheal Rasmussen, GRC Pundit, GRC 20/20 Research	Expert Talk Governance & compliance challenges in Europe Rory Conway, Head of Compliance, MetLife Europe	Technology Track Keynote The age of scarcity and abundance: Business and IT megatrends Sukhbinder Gill, VP and Fellow, Enterprise Services, HP	(No session)
11:45 – 12:25 pm	Panel Discussion: Operational Risk Management Best practices for effective risk assessment across the enterprise David Ragan, Director of Risk Management & Compliance, Steamship Insurance Management Services Richard Flood, VP UK Risk Management, State Street Umar Zaman, Chief Administrative Officer, Global Risk & Control, AXA Moderator: Brenda Boultwood, SVP GRC Solutions, MetricStream	(No session)	Case Study Integrated Governance – Synchronizing internal control frameworks Ralph Zwierzina, CISO- GBS & Corporate Center, Deutsche Post	MetricStream internal audit app Accelerate your audit lifecycle Paul Cook & Tom Faraday, CSIG, MetricStream
12:25 – 1:30 pm	Lunch 1:10 -1:30 pm- Partner Theatre- Vendor risk management 2.0: How security ratings can take your VRM program to the next level - BitSight Technologies			
1:30 – 2:10 pm	Case Study Technology enabled internal audit as a business value driver Mike Taylor, Head of Global Internal Audit, Experian	Expert Talk Finance and compliance: Past, Present, Future Caroline Agletiner, Senior Compliance Officer, Société Générale	Tech Talk Big Data in the internet of things: Issues and criteria in the EU regulatory space Renaud Di Francesco, Director Europe Technology Standards Office, Sony Europe	MetricStream business continuity management app Assess your business resilience posture Paul Cook & Tom Faraday, CSIG, MetricStream
2:15 – 2:55 pm	Analyst Presentation How European organisations are maximising business value of their GRC programs Peyman Mestchain, Chartis Research	Case Study Enterprise-wide risk management Dr. Bertrand Hassani, Group Head of AAA-Risk Methodology, Banco Santander	Tech Talk Privacy vs data protection - Computing everywhere means data everywhere Alex McDonald, Standards Group, CTO Office, NetApp	MetricStream policy and document management app Establish the policy adherence ecosystem within your organisation

AGENDA



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				Paul Cook & Tom Faraday, CSIG, MetricStream
3:00 – 3:40 pm	Expert Talk Reputational risk management Cees Klumper, Chief Risk Officer, The Global Fund	Case Study Corporate ethics & compliance: The human aspect of doing business – Human rights and responsible business Michaela Ahlberg, Chief Ethics and Compliance Officer, TeliaSonera	Analyst Presentation Internet of things: Risks and rewards Renee Murphy, Analyst, Forrester	MetricStream enterprise risk management app Build an effective and pervasive enterprise risk management program Paul Cook & Tom Faraday, CSIG, MetricStream
3:40 – 4:00 pm	Networking Break Partner Theatre- HCL Technologies			
4:00 – 4:40 pm	Case Study Non-Financial reporting in European arena and internal audit at a global enterprise Silvio de Girolamo, Group Chief Internal Audit & CSR Officer, Autogrill	Expert Talk Innovative approaches in different components of the ORM framework Kenneth Wainwright, Head of Operational Risk Management Audit, Citi	Tech Talk Cyber risk: The big elephant in the room Peter Armstrong, Executive Director - Cyber Willis FINEX Global	HCL Technologies showcase GRC imperatives for digital organisations Abhishek Ramavat, Associate General Manager, HCL Technologies
4:45 – 5:15 pm	The impact of disruptive technologies French Caldwell, Chief Evangelist, MetricStream			'
5:15- 5:45 pm	The GRC Debate Micheal Rasmussen, GRC Pundit, GRC 20/20 Research Renee Murphy, Analyst, Forrester Peyman Mestchain, Chartis Research Moderator: Brenda Boultwood, SVP, MetricStream			
5:45 – 7:00 pm	The Westbourne Pub Crawl			
7:00 – 8:30 pm	Gala Dinner, Awards Night and Entertainment			



Day 2: Wednesday, November 11, 2015

8:00 - 8:45 am	Registration & Welcome Coffee			
8:45 – 9:00 am	Welcome Note Gaurav Kapoor, Chief Operating Officer, MetricStream			
9:00– 9:20 am	Opening Keynote Mark Steward, Incoming Head of Enforcement, FCA			
9:20 – 9:40 am	Mastermind Interview Mark Steward, Incoming Head of Enforcement, FCA French Caldwell, Chief GRC Evangelist, MetricStream			
9:45 – 10:30 am	Featured Case Study Integrated GRC at a Global Corporation Isabel Smith, Director Corporate Internal Audit, Johnson & Johnson			
10:30 – 11:00 am	Networking Break Partner Theatre- NaviSite			
		Concurrent	Sessions	
	Business Track – 1 Westbourne Suite 3 & 4	Business Track – 2 Beech Suite 1 & 2	Technology Track Beech Suite 3	Technology and App Showcase Oak Room 1 & 2
11:00 – 11:40 am	Expert Talk Advances in risk decision making with better data and analytics George Soulellis, Managing Director, Western Europe Retail Banking, Barclays UK	(No session)	Technology Track Keynote Enhancing cyber resilience – Sharing the load Chris Gibson, Director, CERT - UK	MetricStream supplier governance app Streamline your vendor governance ecosystem Paul Cook & Tom Faraday, CSIG, MetricStream
11:45 – 12:25 pm	Panel Discussion: Internal Audit Audit transformational strategies to meet increasing stakeholder expectations Alistair Craig, Head of Internal Audit, Morgan Sindall Nicholas Carter, Head of Group Internal Audit, Colt Technology Services Peter Cox, Director, Internal Audit, Barclays Pritesh Dattani, Group Head - Internal Audit, Thomas Cook Moderator: Chris Lesieur, Regional VP, MetricStream	(No session)	Analyst Presentation What the board should know about IT governance Alan Rodgers, Senior Analyst, IT- Infrastructure Solutions, Ovum	EverBridge showcase Mass notification app Imad Mouline, Chief Technology Officer, EverBridge
12:25 – 1:30 pm	Lunch 1:10-1:30 Partner Theatre - Convergence of BCM and critical communications: Incident/Crisis planning and response- EverBridge			
1:30 – 2:10 pm	Case Study Risk management at Crossrail Rob Halstead, Head of Risk Management, Crossrail UK	Expert Talk Best practices in regulatory change management French Caldwell, Chief Evangelist, MetricStream	Tech Talk Leveraging big data analytics to manage compliance better Charles Cai Head of Data Science Technology, Leading Oil & Gas Trading Company	BitSight Technologies showcase BitSight Platform demo Carla C. Morss, Director WW Partner Sales and Alliances, BitSight Technologies

AGENDA



2:15 – 2:55 pm	Case Study Implementing IT GRC to maximise business performance Thorsten Eidmann, Information Security Officer Styrolution Group GmbH	Expert Talk Ensuring GRC adoption across enterprise – Key imperatives Mallikarjun Kandkuru, Customer Advocacy Lead, MetricStream	Tech Talk Is IT governance now setting the corporate agenda? Going beyond risk and control Dr. Gerhard Knecht, Global Head of Information Security Services, Unisys	MindTree showcase Trade reporting controls app Pankaj Choudhary, Vice President - Banking and Financial Services, MindTree
3:00 – 3:40 pm	Panel Discussion: Regulatory compliance Keeping pace with regulatory change Caroline Agletiner, Senior Compliance Officer, Société Générale Jacqueline Barrett, Group Risk & Compliance Director, Vodafone Mark Everard, Global Head, Regulatory Affairs Risk Assessment, HSBC London Rory Conway, Head of Compliance, MetLife Europe Moderator: Deepak Taheem, GRC- Strategic Markets, MetricStream	(No session)	Tech Talk Digital business transformation — Why is GRC more important than ever? Vibhav Agrawal, Associate Director, Marketing, MetricStream	MetricStream IT risk and compliance app Contextualise your IT threats and vulnerabilities and IT policies to the business objectives Paul Cook & Tom Faraday, CSIG, MetricStream
3:45-4:05 pm	The Road Ahead Piyush Pant, VP Strategic Markets, MetricStream			
4:05 – 4:15 pm	Closing Address Gaurav Kapoor, Chief Operating Officer, MetricStream			
4:15 pm	Networking and Close of Event			

TESTIMONIALS

66	Great thought leaders, including having author of black swan talk about risk
	Rob Gerden, Global Risk Management Expert
56	Impressive coordination of a very complex event! Excellent break-out sessions!
	Timothy O'Meara, Intertek
6	A terrific opportunity to network with other companies and share experiences.
	Melissa Binder, Lancaster General Health
6	Perhaps one of the best benefits of this conference is the sense of community and the sharing that takes place. We have learned so much from the MetricStream GRC
	Tim McLallen, USAA
6	This event not only provides an opportunity to discuss emerging trends in the governance risk and compliance space, it also provides an opportunity for practioners to network and share process and implementation experience.
	Mandy Hendry, Umpqua Bank
6	The conference is time well spent for anyone engaged in the delivering of GRC solutions to their organization. Great speakers covering a number of topics and delivered in a venue promoting a multitude of networking opportunities.
	Shari Breiten, Principal Financial Group
36	Excellent content, key notes and collaboration opportunity.
	David Nickles, Makosi Consulting
6	Very insightful sessions, great diversity of client working stories. Good to hear our struggles, hurdles are not unique.
	Marty Bowman, Vanguard

REGISTRATION FORM

MetricStream
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SUMMIT 2015
November 10 - 11, 2015
E U R O P E

Please complete this form and email a scanned copy to grcsummiteu@metricstream.com to register for MetricStream GRC Summit 2015. For more information, please visit www.grc-summit.com/europe/

CONTACT INFORMATION

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# Name	Title	Email	Phone
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