AGENDA Day 1 Tuesday, April 30, 2013

7.00 - 8.30 am	Registration, Breakfast and Networking Oriental Ballroom Foyer & Oriental Ballroom C
8.30 - 9.00 am	Welcome Note and Opening Remarks Shellye Archambeau, Chief Executive Officer at MetricStream Oriental Ballroom A & B
9.00 - 9.45 am	Keynote Address Thrive on Risk General Colin Powell, Former Secretary of State, USA (Ret.) <i>Oriental Ballroom A & B</i>
9.45 - 10.35 am	CEOs Panel A Conversation about Thriving in a Mobile, Social, and Global World General Colin Powell, Former Secretary of State, USA (Ret.) Thomas Quinlan, Chief Executive Officer at RR Donnelley & Sons Company Shellye Archambeau, Chief Executive Officer at MetricStream Moderator: Dr. Frank-Jürgen Richter, Chairman of Horasis: The Global Visions Community <i>Oriental Ballroom A & B</i>
10.35 - 11.00 am	Networking Break Oriental Ballroom Foyer & Oriental Ballroom C
11.00 - 11.45 am	Business Executives Panel Bringing Down the Walls: Integrated Governance, Risk & Compliance Spyro Karetsos, Director of Enterprise Risk Management at Vanguard Denise DeAmore, Executive Vice President & Chief Administrative Officer at State Street Jackie Johnson, Director of Global Business Services at Procter & Gamble Randy Sloan, Managing Director of Global Function Technology Services at Citigroup Moderator: Gaurav Kapoor, Chief Operating Officer at MetricStream Oriental Ballroom A & B
11.45 - 12.30 pm	Analyst Session Risk Management Strategies that Deliver Business Performance French Caldwell, Vice President & Gartner Fellow at Gartner Research Moderator: Brenda Boultwood, SVP of GRC Solutions at MetricStream <i>Oriental Ballroom A & B</i>
12.30 - 1.30 pm	Networking Lunch Oriental Ballroom Foyer & Oriental Ballroom C
1.30 - 2.30 pm	Concurrent Panels
OpRisk	Using OpRisk Metrics to Drive Value Throughout the Firm Spyro Karetsos, Director of Enterprise Risk Management at Vanguard Peyman Mestchian, Managing Partner at Chartis Research Robert Gerden, Senior VP of Operational Risk & Group Operational Risk Manager at Wells Fargo Walter Stewart, Vice President of Risk Management at DTCC Moderator: Susan Palm, VP of Industry Solutions at MetricStream <i>Oriental Ballroom A</i>
Regulatory Intelligence	Regulatory Intelligence, Reporting & Relationships Leigh Ann Witcher Templeton, VP of Office Informatics at Amedisys David Paris, Global Solutions Partner - Risk, Compliance and Data at HCL Technologies Leanne B. Battle, Director of Research Information and Primary Law at LexisNexis Kathlyn Farrell, Managing Director at Treliant Risk Advisors Moderator: Keri Dawson, VP of ComplianceOnline Advisory Services at MetricStream <i>Mozen</i>
Internal Audit	The Role of the Internal Auditor in Identifying Emerging Risks Holly Kay Vavrek, Director of Audit and Internal Control at Noranda Aluminum Tom Harper, VP & General Auditor at Federal Home Loan Bank of Chicago Bob Karchinski, VP & General Auditor at Boston Private Vance Allen, Director at Kaydon Corporation Denise Harris, Senior Audit Director and SVP at Bank of America Moderator: Timothy Schmutzler, Regional VP at MetricStream <i>Oriental Ballroom B</i>



Supply Chain Governance	Product Quality and Sustainability in the Era of Global Sourcing Randy Rankin, VP of CSR Services at Bureau Veritas Susan Hancock, VP of Strategic Programs Development at AIB International Zoe McMahon, Director Social & Environmental Sustainability & Compliance at Hewlett-Packard Silvio De Girolamo, Chief Audit & Sustainability Executive at Autogrill Moderator: Venky Yerrapotu, EVP of Professional Services & Engineering at MetricStream Jade & Lotus
2.40 - 3.30 pm	Concurrent Panels
Corporate Compliance	Embedding a Culture of Ethics and Compliance Across the Organization Eric Baim, Executive Director of Ethics & Compliance at Novartis Bret S. Bissey, SVP and Chief Ethics & Compliance Officer at Office of Ethics, Compliance & Corporate Integrity at University of Medicine and Dentistry of New Jersey Carole Switzer, President of Open Compliance & Ethics Group (OCEG) Michael Rasmussen, Chief GRC Pundit at GRC 20/20 Research Moderator: Mike Milton, Regional VP at MetricStream Oriental Ballroom B
Compliance & Controls	Harmonized Programs for Streamlining Regulatory Compliance Gene Fox, Director of Financial Controls Group at Exelon Scott Roe, Chief Executive Officer at CorpRisk Solutions William E. Richards II, SVP & Senior Compliance & Risk Officer at Sterling Bank David Bohm, Consumer Control Officer at Citibank Moderator: Brad Artigue, Senior Director of Consulting at MetricStream <i>Mozen</i>
Risk Intelligence	Delivering Risk Intelligence to Empower Decision Makers Frank Fiorille, Senior Director of Risk Management at Paychex Toby Shore, Chief Risk Officer at Dubal Dr. Robert M. Mark, Founding Chief Executive Officer at Black Diamond Risk Chris McClean, Principal Analyst at Forrester Research Candace Schaller, Vice President of Risk Management at WEDBUSH Moderator: Kristen Gantt, Regional VP at MetricStream Oriental Ballroom A
IT Security & Governance	Convergence in GRC: IT, Security and Business Risks in a Digital World Joe DeVita, Partner at PwC Dorian Cougias, Co-Founder of Network Frontiers Paul Proctor, Vice President and Distinguished Analyst at Gartner Research Moderator: Yo Delmar, Vice President of GRC Solutions at MetricStream Jade & Lotus
3.30 - 3.45 pm	Networking Break Oriental Ballroom Foyer & Oriental Ballroom C
3.45 - 4.30 pm	Analyst Session Assessing the Maturity of Your Risk and Compliance Program Chris McClean, Principal Analyst at Forrester Research Moderator: Gaurav Kapoor, Chief Operating Officer at MetricStream Oriental Ballroom A & B
4:30 - 5:15 pm	Risk, Audit, and Collaboration - What Stakeholders Expect Mary Ludford, VP of Audit and Controls at Exelon Glen Mackey, Chief Risk Officer at NRG Energy Robert Reed, Director of Risk Management at OCC French Caldwell, Vice President and Gartner Fellow at Gartner Research Moderator: Brenda Boultwood, SVP of GRC Solutions at MetricStream <i>Oriental Ballroom A & B</i>
5.15 - 6.00 pm	Analyst Session GRC 3.0 - Redefining GRC for the Future Michael Rasmussen, Chief GRC Pundit at GRC 20/20 Research Moderator: Vinay Bapna, Senior Director of Marketing at MetricStream Oriental Ballroom A & B
6.00 - 9.00 pm	Cocktail Reception and Dinner Oriental Ballroom Foyer & Oriental Ballroom B & C

AGENDA Day 2 Wednesday, May 1, 2013

8.00 - 9.00 am	Registration, Breakfast and Networking Oriental Ballroom Foyer & Oriental Ballroom C
9.00 - 9.30 am	Keynote Address The Future of Pervasive GRC Gunjan Sinha, Executive Chairman of MetricStream <i>Oriental Ballroom A & B</i>
9.30 - 10.30 am	Board Room Dialogue Risk, Performance, Value and Reputation Ann Berzin, Board Director at Exelon and Board Director at Ingersoll-Rand David Koenig, Chief Executive Officer at The Governance Fund Advisors Anil K. Suri, Vice President and Chief Risk and Audit Officer at Pacific Gas and Electric Company Gunjan Sinha, Executive Chairman of MetricStream Moderator: Dr. Frank-Jürgen Richter, Chairman of Horasis: The Global Visions Community <i>Oriental Ballroom A & B</i>
10.30 - 11.15 am	Feature Case Study Designing a Future-ready GRC Architecture Jean Claude Marlin, Vice President of Technology at Citigroup Vidya Phalke, Chief Technology Officer at MetricStream Oriental Ballroom A & B
11.15 - 11.30 am	Networking Break Oriental Ballroom Foyer & Oriental Ballroom C
11.30 - 12.15 pm	Concurrent Best Practices and Case Study Presentations
Risk Management	Federated Risk Management Programs Jagannatha Rao, Director of GRC Solutions at MetricStream Oriental Ballroom B
Complaints & Issue Management	Streamlining Complaints & Issue Management Carol Ocker, Associate Vice President at USAA NS Rao, Senior Manager of GRC Solutions at MetricStream Jade & Lotus
Internal Audit	Risk Based Audit: Technology as a Success Driver Pierre Josse, Head of Internal Audit Tools, Trainings, & Methodologies at Societe Generale Rahul Maheshwari, Director of Customer Solutions and Innovation Group at MetricStream <i>Mozen</i>
Integrated GRC	Successful GRC Journeys Angela Hoon, National Partner at KPMG Lisa Rawls, Director at KPMG Supradeep Appikonda, Director of GRC Solutions at MetricStream <i>Oriental Ballroom A</i>
12.20 - 1.00 pm	Concurrent Best Practices and Case Study Presentations
Quality Management	Quality Management Programs that Deliver Results Andria Ruscher, Divisional Director & Head Global Clinical QA Division at H. Lundbeck Prashanth Rao, Associate Director of Product Delivery International at MetricStream Jade & Lotus
Integrated GRC	Unlocking the Potential of an Integrated Approach to GRC William E. Richards II, SVP & Senior Compliance & Risk Officer at Sterling Bank Dan Gunther, Enterprise Risk Manager at Sterling Bank Brad Jackson, Senior Manager of GRC Solutions at MetricStream Susan Palm, VP of Industry Solutions at MetricStream Oriental Ballroom A

Supplier Governance	Success Stories in Supply Chain Governance Ed Park, Senior Director of GRC Solutions at MetricStream <i>Mozen</i>
Application Studio	Accelerating GRC: SOX Methodologies and Risk Libraries with AppStudio and Zaplet Subhojit Goswami, Director at PWC Manoj Kulwal, Chief Architect at RiskSpotlight Anindo Banerjea, VP of Engineering at MetricStream Oriental Ballroom B
1.00 - 2.00 pm	Networking Lunch Oriental Ballroom Foyer & Oriental Ballroom C
2.00 - 2.40 pm	MetricStream Ecosystem Succeeding with Partners: Strategic Alliances, Zaplet Developer Community Jannie Wentzel, Director at PWC Scott Roe, President at CorpRisk David Paris, Global Solutions Partner - Risk, Compliance and Data at HCL Technologies Manoj Kulwal, Chief Architect at RiskSpotlight Brad Artigue, Senior Director of Consulting at MetricStream Anindo Banerjea, VP of Engineering at MetricStream Oriental Ballroom A & B
2.45 - 3.15 pm	Concurrent Product Innovation and Technology Showcases
Risk Management	Multi-Dimensional Risk Management Aneesh Bhatnagar, Associate Director of Product Management at MetricStream Oriental Ballroom A & B
Audit Management	Integrated Audit Management Amitabh Bhattacharya, VP of Customer Solutions and Innovation Group at MetricStream <i>Mozen</i>
IT-GRC & Security	Aligning IT, Security & Business through IT GRC Vasant Balasubramanian, VP of Product Management at MetricStream <i>Jade & Lotus</i>
3:15 - 3.30 pm	Networking Break Oriental Ballroom Foyer & Oriental Ballroom C
3.30 - 4.00 pm	Concurrent Product Innovation and Technology Showcases
Compliance & Policy Management	Compliance and Policy Management Aneesh Bhatnagar, Associate Director of Product Management at MetricStream <i>Oriental Ballroom A & B</i>
Risk Intelligence	GRC Analytics and User Experience Vasant Balasubramanian, VP of Product Management at MetricStream Jade & Lotus
GRC Platform	Enterprise Mobility in GRC Amitabh Bhattacharya, VP of Customer Solutions and Innovation Group at MetricStream <i>Mozen</i>
4.05 - 4:45 pm	Critical Capabilities for an Enterprise Ready GRC Platform Piyush Pant, VP of Strategic Markets at MetricStream Oriental Ballroom A & B
4.45 - 5.00 pm	Closing Remarks Recap and the Road Ahead Shellye Archambeau, Chief Executive Officer at MetricStream <i>Oriental Ballroom A & B</i>